

QUESTION & ANSWERS

Question: 1

Which three statements are true about Obj- methods? (Choose three.)

- A. Obj-Browse allows you to return a page list of data on the clipboard.
- B. Obj-Delete-By-Handle requires a page on the clipboard to delete an instance.
- C. Obj-Refresh-and-Lock can acquire the lock and refresh a page if stale.
- D. Obj-Save always performs an immediate write to the database to ensure data integrity.
- E. Obj-Open loads an instance of a class from a database onto the clipboard.

Answer: A,C,E

Question: 2

Which two statements describe the role of the cache manifest in a mobile app? (Choose two.)

- A. Allows downloading of rules for offline use with a mobile app.
- B. Provides access to static resources such as HTML files, image files, or JS files.
- C. Enables users to continue interacting with mobile apps while offline.
- D. Supports debugging efforts by providing a run-time view of the rules accessed by the app.

Answer: B.C

Explanation/Reference:

Reference: https://community.pega.com/sites/default/files/help_v73/basics/v6portal/landingpages/mobile/ offline.htm

Question: 3

A report needs to list the user ID of the manager of the operator who creates a time-off case. The report provides information from the MyCo-HR-SelfService-Work-TimeOff and Data-Admin-Operator-ID classes. Which two options satisfy the business outcome? (Choose two.)

- A. Use an association rule to join operator information to each case.
- B. Add the operator ID to the report definition as a parameter.
- C. Specify both classes in the Pages & Classes tab on the report definition.
- D. Configure a class join on the report definition to join operator information to each case.

Question: 4

Your application contains the following versions of a service level named AuthorizeClaim.

Class	Ruleset	Version	Circumstance
MyCo-AccountManage-Work	AccountManage	01-01-01	None
MyCo-AccountManage-Work	AccountManage	01-01-05	.Status="Silver"
MyCo-AccountManage-Work	AccountManage	01-01-05	.Status="Gold"
MyCo-AccountManage-Work	AccountManage	01-01-05	.Status="Platinum"
MyCo-AccountManage-Work-AccountOpen	AccountManage	01-01-05	.Status="Silver"
MyCo-AccountManage-Work-AccountOpen	AccountManage	01-01-05	.Status="Gold"
MyCo-AccountManage-Work-AccountOpen	AccountManage	01-01-05	.Status="Platinum"

The application is being updated with a new version of the AccountManage ruleset. As part of the update, the service level is no longer circumstanced for AccountOpen cases. The update must retain the circumstancing for the other case types in the application.

Which option do you use to reset the circumstancing for the AccountOpen case type?

- A. Copy the non-circumstanced rule to the AccountOpen class and select the base rule option.
- B. Make the circumstanced rules in the AccountOpen class unavailable.
- C. Withdraw the circumstanced rules in the AccountOpen class.
- D. Block the circumstanced rules in the AccountOpen class.

Answer: C

Explanation/Reference:

Reference: https://community.pega.com/knowledgebase/articles/circumstance-rule-different-properties-ortemplates

Question: 5

You need to localize correspondence into a language that is unavailable in the Pega language pack. Which option satisfies the requirement?

- A. Run the Localization wizard and add translations to Translation.html.
- B. Create the Translation rule manually and include the rule in the application ruleset.
- C. Leverage translation services SOAP calls and enable records for translation.
- D. Configure a field value record that contains the correspondence text.

Question: 6

Users are spending excess time researching duplicate cases to determine whether to process or resolve the cases.

Which two options allow you to reduce the number of potential duplicate cases? (Choose two.)

- A. Decrease the weights of the weighted conditions.
- B. Increase the weights of the weighted conditions.
- C. Increase the weighted condition sum threshold.
- D. Decrease the weighted condition sum threshold.

Answer: A,D

Question: 7

A duplicate case search contains two weighted conditions in which a property value in the current case is compared to the same property value in the existing case. After processing multiple cases that have two matching data values, duplicate case search does not identify any duplicates. What two approaches do you take to diagnose the cause? (Choose two.)

- A. Verify that there are no more than 4 maximum weighted conditions being tested.
- B. Verify that the total weights of the matching conditions match or exceed the threshold.
- C. Verify that each of the basic conditions are satisfied.
- D. Verify that the case type is instantiated as a temporary case so the case can be cancelled.

Answer: B,C

Explanation/Reference:

Reference:

http://myknowpega.com/2018/02/19/duplicate-search-case/