



PEOPLECERT

PC0-003 Exam

PEOPLECERT Managing Successful Programmes(MSP) Foundation Exam

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Question: 1

Which activity includes addressing the disadvantages of 'doing nothing' to those stakeholders that object to the programme?

- A. Analyse stakeholders
- B. Summa rise risks
- C. Carry out a health check
- D. Conduct a visioning workshop

Answer: D

Question: 2

Which of the following statements about the core elements of successful communications is true?

1. Stakeholder analysis is required
2. Audit trail is established

- A. Only 1 is true
- B. Only 2 is true
- C. Both 1 and 2 are true
- D. Neither 1 or 2 is true

Answer: A

Question: 3

Which is an assurance management technique?

- A. Benefits management
- B. Risk management
- C. Business analysis
- D. Gated review

Answer: D

Question: 4

Which is the MOST likely source of uncertainties whilst transitioning to new ways of working?

- A. Project development
- B. Programme level
- C. Operational activities

D. Strategic development

Answer: C

Question: 5

Which is a governance area of focus for the Programme Manager in consultation with other stakeholders?

- A. Providing support for governance assurance reviews
- B. Initiating assurance reviews of programme viability
- C. Providing business intelligence for Stakeholder Profiles
- D. Designing the programme's governance arrangements

Answer: D

Question: 6

Which is a responsibility of the Senior Responsible Owner?

- A. Planning and designing the programme with other stakeholders
- B. Assuring the integrity of benefits profiles
- C. Providing leadership, direction and priorities throughout the programme
- D. Ensuring business stability during transition

Answer: C

Question: 7

Which is represented in a summary risk profile?

- A. Category of risk response
- B. Impact of an issue
- C. Likelihood of a risk
- D. Cause of a risk

Answer: C

Question: 8

Which is NOT a purpose of a Blueprint?

- A. Maintain the focus on delivering the new capability
- B. Provide a clear statement of the end goal of the programme
- C. Maintain the programme's focus on delivering the required transformation
- D. Describe the current organization

Answer: B

Question: 9

Which of the following statements about programme dependencies is true?

1. Internal dependencies include dependencies on strategic decisions
2. Internal dependencies are likely to be linked to the scope of a corporate portfolio

- A. Only 1 is true
- B. Only 2 is true
- C. Both 1 and 2 are true
- D. Neither 1 or 2 is true

Answer: D

Question: 10

What type of cost is associated with Supporting an operational unit until new working practices become part of business as usual?

- A. Project
- B. Business change and transition
- C. Programme management
- D. Capital

Answer: B

Question: 11

Which document is used to gain an understanding of how an outcome linked to one benefit affects a different benefit?

- A. Blueprint
- B. Benefits Map
- C. Stakeholder Profiles
- D. Benefits Management Strategy

Answer: B

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