



Microsoft

MCE Exam

Marketo Certified Expert Exam

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Version: 7.0

Question: 1

The marketing department of a technology company believes the use of “Servers” in the subject line will increase open rates of an email. To prove this, an A/B test will be utilized. Given the screenshot:



In which component of the Control Panel will the schedule for the email be set?

- A. Add A/B Test
- B. Schedule
- C. New Email
- D. Edit Smart List

Answer: C

Reference:

<https://gosolomon.com/mce-study-guide-program-fundamentals/>

Question: 2

On a People Performance report, how is timeframe restricted?

- A. Date of Activity
- B. Both a and c
- C. Sent Date
- D. Created Date

Answer: C

Reference:

<https://nation.marketo.com/t5/Product-Discussions/Email-Performance-based-on-a-Specific-Time-Frame/td-p/102036>

Question: 3

In the Smart List for a Smart Campaign, there are two triggers and one filter, and the rule logic is set to ALL:

The screenshot shows the Marketo Smart List configuration interface. At the top, there are tabs for 'Trigger Campaign', 'Smart List', 'Flow', 'Schedule', and 'Results'. Below the tabs, there are buttons for 'New', 'Campaign Actions', and 'View Campaign Members'. A toolbar contains 'Use ALL filters', 'Collapse All', and 'Expand All'. The main area displays three filter rows:

- Fills Out Form** (orange header): Form Name: is My Program - RF.My Form
- Visits Web Page** (orange header): Web Page: is My Program - RF.My Page
- 1 - Industry** (green header): Industry: is Marketing

Which logic will apply for a lead to qualify for this Smart Campaign?

- A. The lead must fill out the selected form, and visit the selected web page, and have an industry of "Marketing".
- B. The lead must have an industry of "Marketing" and either fill out the selected form or visit the selected web page.
- C. The lead must fill out the selected form, or visit the selected web page, or have an industry of "Marketing".
- D. The lead must have an industry of "Marketing" or both fill out the selected form and visit the selected web page.

Answer: D

Reference:

<https://nation.marketo.com/t5/Product-Discussions/Using-Filter-Trigger-in-Smart-List/m-p/88218>

Question: 4

The email marketing manager wants to reset the score for all leads who have been unengaged. Which value in the CHANGE SCORE Flow Step will reset the leads' score?

- A. -100
- B. {{System.Reset}}
- C. Reset
- D. = 0

Answer: D

Reference:

<https://nation.marketo.com/t5/Product-Discussions/Change-Score-Flow-vs-Change-Data-Value-Lead-Score/m-p/190403>

Question: 5

A marketing and sales organization agrees on a service level agreement for prospects who request demos through Marketo landing pages. The marketing department is tasked with building a Smart Campaign that sends an immediate auto-reply email to the prospect, and 30 minutes afterwards, sends an email notification to the lead owner.

What is the correct order in the Smart Campaign flow setup?

- A. Send Alert > Wait 30 Minutes > Send Email
- B. Send Email > Wait 30 Minutes > Send Alert
- C. Send Alert > Wait 30 Minutes > Send Alert
- D. Send Email > Wait 30 Minutes > Send Email

Answer: B

Reference:

<https://docs.marketo.com/display/public/DOCS/Email+Auto-Response>

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