



Microsoft

MB5-705 Exam

Managing Microsoft Dynamics Implementations

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Question: 1

You are a project manager, and you use Microsoft Dynamics Sure Step for implementations of Microsoft Dynamics products for your customers.

Your customer's major stakeholders identify significant changes that will increase the scope of a project.

Which two risk response strategies for the project definition update should you use? (Each correct answer presents part of the solution, Choose two.)

- A. Exploit
- B. Avoid
- C. Enhance
- D. Transfer
- E. share

Answer: B, D

Question: 2

Which document should you use to manage project deliverables?

- A. project scope statement
- B. project objectives
- C. technical requirements
- D. functional requirements

Answer: A

Question: 3

You are a project manager.

You find that the personnel in the Human Resources department are new and not experienced in project work. You need to manage the project resources to accommodate the lack of project experience in the project. What should you do?

- A. Add more time for the project activities.
- B. Release the project team.
- C. Document the problem and the impact on the scope of the project to the major stakeholders.
- D. Document the impact of the lack of experience on the legal requirements.

Answer: A

Question: 4

You are a project manager, and you use Microsoft Dynamics Sure Step Methodology to manage

projects. You need to ensure that quality assurance is part of a project that you are managing. Which item should you include as part of the project?

- A. a comprehensive review with the project stakeholders at the end of the project
- B. a review process done at the beginning and checked off at the end of the project with the project stakeholders
- C. quality assurance reviews with stakeholders, scheduled early and often across all project phases
- D. a comprehensive review process performed if problems occur during the project or at a stakeholder's request

Answer: C

Question: 5

As a project manager, you need to incorporate a change request into the project.

Which two tasks must be completed to correctly handle this request when you use the Microsoft Dynamics Sure Step Methodology? (Each correct answer presents part of the solution. Choose two.)

- A. Complete a customer review and approval.
- B. Complete a plan-do-check-act cycle.
- C. Complete a change request form.
- D. Complete a work breakdown structure.
- E. Complete a risk identification.

Answer: A, C

Explanation:

<http://technet.microsoft.com/en-us/library/hh227544.aspx>

Question: 6

Which activity is a precondition for communication management?

- A. defining project roles
- B. identifying project stakeholders
- C. analyzing risk
- D. defining project scope

Answer: B

Question: 7

Which statement is an objective of solution envisioning?

- A. Create and approve a Fit Gap Analysis.
- B. Complete a functional design for a solution.

- C. Finalize and approve a project plan.
- D. Understand solution requirements.

Answer: D

Explanation:

<http://social.technet.microsoft.com/wiki/contents/articles/18503.implement-microsoft-dynamics-nav.aspx>

Question: 8

You are performing a new Microsoft Dynamics GP implementation for a customer who has 10 users. The customer does not want to use customizations or independent software vendor (ISV) solutions. Which project type should you use to deliver the implementation?

- A. rapid
- B. standard
- C. agile
- D. enterprise

Answer: A

Explanation:

Rapid Implementation: an accelerated approach for implementing Microsoft Dynamics with minimal or no customizations. This can be used in situations characterized by a limited scope where the basic application features are desired, and/or where the large majority of the customer's business processes are not considered as complex.

RAPID – a proven framework to accelerate and de-risk implementations by delivering standard deliverables out of the box cutting down the overall implementation time significantly. RAPID stands for Ready to use And Proven Implementation Deliverables.

Reference:

<http://www.ignify.com/ERP-Implementation-Methodology.asp>
http://www.ehow.com/info_8258730_principles-agile-project-management

Question: 9

What is an objective of diagnostic preparation?

- A. to lead an internal kickoff meeting
- B. to gain a preliminary understanding of the customer's needs
- C. to plan the running of diagnostic accelerators
- D. to prepare high-level project documents

Answer: B

Explanation:

<http://technet.microsoft.com/en-us/library/aa496439.aspx>

Question: 10

You are performing a Decision Accelerator Offering. In which order should you perform the steps?

A.

1. Meet internally to discuss the Decision Accelerator Offering
2. Meet with the customer to discuss the Decision Accelerator Offering
3. Review the presentation and customer sign-off
4. Perform activities

B.

1. Meet with the customer to discuss the Decision Accelerator Offering
2. Meet internally to discuss the Decision Accelerator Offering
3. Perform activities
4. Review the presentation and customer sign-off

C.

1. Meet with the customer to discuss the Decision Accelerator Offering
2. Meet internally to discuss the Decision Accelerator Offering
3. Review the presentation and customer sign-off
4. Perform activities

D.

1. Meet internally to discuss the Decision Accelerator Offering
2. Meet with the customer to discuss the Decision Accelerator Offering
3. Perform activities
4. Review the presentation and customer sign-off

Answer: A

Explanation:

http://download.microsoft.com/download/4/3/D/43D4FED9-54DC-4B3B-95B6-B17A15D1CB8F/03-DA-CRM_Datasheet_Oct-2011.pdf

<http://blogs.msdn.com/b/mvpawardprogram/archive/2012/08/27/microsoft-dynamics-sure-step-methodology-revisited.aspx>

<http://technet.microsoft.com/en-us/library/aa496439.aspx>

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