



# Genesys

GE0-703 Exam

**GCP7 System Consultant Voice Platform Exam**

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**Question: 1**

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When using URL Scan, the location of <Application\_Name>.xml is \_\_\_\_\_.

- A. <EMPS Install Directory>\CN\EMPS\Web\data
- B. <EMPS Install Dir>\CN\openldap\data\genesys
- C. <EMPS Install Dir>\CN\web\did\_url\_mappings\0200
- D. <EMPS Install Directory>\CN\_EMPS\Web\Applications\0200

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**Answer: C**

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**Question: 2**

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In a Behind the Switch configuration, the VCS carries out instructions from \_\_\_\_\_.

- A. IVR Server only, in the form of IVR ServerXML
- B. T-Server only, in the form of TLib Events
- C. Web Server, in the form of VoiceXML
- D. IVR Server client, in the form of XML

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**Answer: C**

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**Question: 3**

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With an In-Front of the Switch implementation using Genesys Framework, what type of configuration with T-Server is required in Configuration Manager?

- A. IVR Server connects to "Real T-Server", such as Alcatel T-Server, and connects to real Switch over CTI link.
- B. IVR Server connects to "Virtual" T-Server which then connects to Virtual Switch
- C. A T-Server configuration is not required
- D. IVR Server connects to "Virtual" T-Server and connects to Real Switch over CTI link

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**Answer: B**

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**Question: 4**

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When planning the sizing and capacity for a GVP deployment, which of the following should be considered?

- A. In-Front or Behind-the-Switch mode of operation
- B. SNMP tools for monitoring network
- C. Expected call volume
- D. Operating system of the web servers

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**Answer: C**

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**Question: 5**

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Which of the following MRCP speech vendors does GVP support?

- A. IBM Websphere Voice Server (WVS)
- B. Asterisk
- C. Microsoft
- D. Linux

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**Answer: A**

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**Question: 6**

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The process on the VCS/IPCS that starts the other component processes is the \_\_\_\_\_.

- A. Page Collector
- B. IVR Server Client
- C. Call Flow Assistant
- D. WatchDog

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**Answer: D**

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**Question: 7**

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In a single-tenant configuration, all IVR Profiles must be created under the default customer name \_\_\_\_\_.

- A. GVPOwner
- B. Admin
- C. Genesys
- D. NSP

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**Answer: B**

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**Question: 8**

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Prior to installing the VCS software, which of the following must be installed on the computer that hosts the VCS?

- A. Dialogic software
- B. IVR Server
- C. SIP Switch
- D. Voice Application Reporter

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**Answer: A**

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**Question: 9**

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Refer to the PopGateway log entry. What event has occurred?

```
[2005/04/28 19:57:45.984] FBC VxmlUtil.cpp:3481 C=12:L=1:U=321 VXML
Error: event(error), message(Application that is not provisioned to use
ASR is trying to access ASR resource), element(Leaf_Document->vxml-
>form1->field1->prompt1 @ http://10.10.9.10/PROMPT1%2Easp), current url
(http://10.10.9.10/PROMPT1%2Easp)
```

- A. The configured IVR Profile was provisioned with ASR Enabled in EMPS.
- B. The configured IVR Profile was not provisioned with ASR Enabled in EMPS.
- C. The configured IVR Profile was provisioned with TTS Enabled in EMPS.
- D. The configured IVR Profile was not provisioned with TTS Enabled in EMPS.

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**Answer: B**

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**Question: 10**

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Which protocol is used between IVR Server and IVR Server Client ?

- A. IVR XML
- B. IVR VXML
- C. Tlib

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**Answer: A**

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