

Software Certifications

CSQA Exam

CSQA Certified Software Quality Analyst

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Question: 1	
As the continuum of work processes move or evolve towards creative procedures and people skills change.	processes, the mix of written
A. True B. False	
	Answer: A
Question: 2	
Which item(s) below are measures of central tendency?	
A. Mean B. Median C. Mode D. All of the above E. A and C above	
	Answer: D
Question: 3	
The amount of effort required to intercouple or interconnect computer	systems is referred to as:
A. Reusability B. Flexibility C. Portability D. Interoperability	
	Answer: D
Question: 4	
The acronym COTS refers to:	
A. Critical Organizational Testing SystemsB. Commercial Off The Shelf SoftwareC. Contractor Overview Training SystemD. Code Origination Tracking System	
	Answer: B

Question: 5	
The book services to the services and	
The two common types of Matrixes are:	
A. L-Type and Y-Type	
B. T-Type and X-Type	
C. L-Type and T-Type	
D. Y-Type and X-Type	
	Answer: C
Question: 6	
Question: 0	
If you use the PDCA cycle for managing processes, which activity is component?	associated with the CHECK
A. Process Definition	
B. Process Mapping	
C. Process Measurement	
D. Process Improvement	
E. Process Controls	
	Answer: C
Question: 7	
A subjective enforcement decision is when someone analyzes the decision on whether or not to enforce the policy.	situation and then makes a
A. True	
B. False	
	Answer: A
Ougations 0	
Question: 8	
Which of the following activities occur when the software developed ready for delivery?	by an outside organization is
A. Contractual Relations	
B. Acceptance Testing	
C. Operation and Maintenance	
D. B and C only	
E. A, B, and C	
	Answer: E

Question: 9	
Which of the following would be considered an important prerequisite	to quality planning?
 A. Establishing a Quality Assurance Function B. Defining the IT Vision, Mission, and Goals C. Defining the Quality Assurance Mission and Goals D. Adopting the Six Sigma Concept E. Calculating Cost-of-Quality for the IT Organization 	
	Answer: B
Question: 10	
The step which evaluates whether people possess the skills necessar software in their day-to-day work is referred as:	ry to effectively use the COTS
A. Demonstrate the Software in Operation B. Acceptance Test the Software Process C. Evaluate People Fit	
D. Define Critical Success Factor	
	Answer: C
Question: 11	
Internal control systems have two components. The first is within an individual business application	,and the second is the
A. Environmental Controls, Transaction Processing Controls B. Transaction Processing Controls, Environmental Controls C. General Control, Environmental Control D. Environmental Control, General Control	
	Answer: A
Question: 12	

The purpose of a Risk Analysis Process is to answer the question:

- A. How big is the risk?
- B. Is this an acceptable risk?
- C. What exactly is being exposed to the risk?
- D. What alternatives are there?
- E. All of the above

A. ManagementB. Quality Assurance

	Answer: E
Question: 13	
The main objectives of process mapping is / are to understand:	
A. How a process contributes to meeting the organization's mission andB. Who is responsible for the process?C. How the process interfaces to produce the organization's outcomes?D. All of the aboveE. None of the above	goals?
	Answer: D
Question: 14	
Laws and regulations affecting the products produced and operated are planning activity:	generally addressed in which
A. Business or Activity Planning B. Environment Planning C. Capabilities Planning D. Assumptions Planning E. Policies Planning	
	Answer: B
Question: 15	
Strategic planning answers which of the following questions:	
A. What to do? B. When to do it? C. How to do it? D. Where to do it? E. Who does it?	
	Answer: A
Question: 16	
Enforcement of standards is the responsibility of:	

C. Quality Control D. Auditors	
-	Answer: A
Question: 17	
Which of the following Quality Management principle(s) are incorstandard?	porated into the ISO 9001
 A. System approach to management B. Process approach C. Mutually beneficial supplier relationships D. Factual approach decision making E. All of the above 	
- -	Answer: E
Question: 18	
The level of quality can vary significantly from project to project. These lequantified and measured, are called: A. Defect Density	evels of quality, which can be
B. Quality Attributes C. Quality Control D. Quality Assurance	
	Answer: B
Question: 19	
The primary responsibility of quality lies with:	
A. Project Manager B. Senior Management C. Testing Team D. Developer	
·	Answer: B
Question: 20	
COTS software is normally developed prior to an organization selecting t	hat software for its use.

A. True

B. False

Answer: A

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