



ServiceNow

CIS-SAM Exam

**Certified Implementation Specialist - Software Asset Management
Professional Exam**

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Version: 5.0

Question: 1

Software Asset Lifecycle has components.

- A. 8
- B. 6
- C. 7
- D. 5

Answer: A

Question: 2

What are three ways to get software asset data into ServiceNow?

- A. Clone, Background Script, Discovery
- B. Import Data, Plugin, Clone
- C. Discovery, Import Data, Manual
- D. Plugin, Background Script, Manual

Answer: C

Question: 3

Which of the following data elements are key to an effective Software Asset Management practice within ServiceNow? (Choose four.)

- A. Software allocations
- B. Software models
- C. Foundation data
- D. Software contracts
- E. Software entitlements

Answer: ABCE

Question: 4

HOTSPOT

Match the best practice method for the amount of data:

Large amount of data

▼
Import data
Manual
Discovery

Medium amount of data

▼
Import data
Manual
Discovery

Small amount of data

▼
Import data
Manual
Discovery

Answer:

Large amount of data

▼
Import data
Manual
Discovery

Medium amount of data

▼
Import data
Manual
Discovery

Small amount of data

▼
Import data
Manual
Discovery

Question: 5

When receiving an order, which data point is mandatory?

- A. Assigned To
- B. Cost
- C. Asset Tag
- D. Serial Number

Answer: C

Explanation:

Reference: https://docs.servicenow.com/bundle/orlando-it-service-management/page/product/procurement/task/t_ReceiveAnAsset

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