



Jira

ACP-100 Exam

Jira Administrator Exam

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Version: 4.0

Question: 1

Which three factors should you consider when deciding between Jira Cloud and Jira Server? (Choose three.)

- A. the ability to integrate Jira with a cloud-based source repository (e.g. Bitbucket)
- B. the amount of time required for system administration
- C. the availability of a REST API
- D. the commercial apps you would like to use
- E. the ability to integrate with an external user directory (e.g. company LDAP directory)
- F. the number of workflows you will require

Answer: BCD

Reference:

<https://confluence.atlassian.com/cloud/compare-atlassian-cloud-vs-server-744721664>

Question: 2

You want to introduce Jira to your small non-profit organization.

Since you are unsure of the optimal deployment option you have gathered some requirements:

- You need to manage a team of up to 15 employees.
- You need to be able to track a backlog of staff action items.
- You want to easily visualize the progress of ongoing work.

The solution must require minimal administration since your organization only has a part-time IT volunteer.

What solution is most appropriate for your organization?

- A. Jira Service Desk Cloud
- B. Jira Software Data Center
- C. Jira Service Desk Data Center
- D. Jira Core Server

Answer: A

Question: 3

The marketing team has asked you to embed the trigger tab of an issue collector on several internal web

pages and change its size, color, and text.

They also want the ability to track which webpage finally generated the underlying feedback issue.

You are not familiar with advanced issue collector configuration.

Which type of developer should you contact for assistance?

- A. Groovy
- B. JavaScript
- C. Velocity
- D. Python
- E. SQL

Answer: B

Reference:

<https://confluence.atlassian.com/adminjiracloud/using-the-issue-collector-776636529>

Question: 4

Your Jira has 25,000 active users across the globe using 100 projects with over a million issues.

Another administrator has made a change to a field configuration scheme and you now need to re-index Jira.

What would be the impact of rebuilding the index in the foreground?

- A. Issues will take longer to display during the re-index.
- B. Database backups cannot be run until the re-indexing is complete.
- C. The configuration change will not be applied until re-indexing is complete.
- D. Searches using the field may show erroneous results.
- E. All users will be locked out of Jira until re-indexing completes.

Answer: C

Question: 5

The configuration details of an SMTP Mail Server of a Jira instance are shown below.

The configuration hasn't been changed in the last 24 months.

Update SMTP Mail Server

Use this page to update a SMTP mail server. This server will be used to send all outgoing mail from JIRA

Name*
The name of this server within JIRA.

Description

From address*
The default address this server will use to send emails from.

Email prefix*
This prefix will be prepended to all outgoing email subjects.

Server Details

Enter *either* the host name of your SMTP server *or* the JNDI location of a javax.mail.Session object to use.

SMTP Host

Protocol

Host Name*
The SMTP host name of your mail server.

SMTP Port
Optional - SMTP port number to use. Leave blank for default (defaults: SMTP - 25, SMTPS - 465).

Timeout
Timeout in milliseconds - 0 or negative values indicate infinite timeout. Leave blank for default (10000 ms).

TLS.
Optional - the mail server requires the use of TLS security.

Username
Optional - if you use authenticated SMTP to send email, enter your username.

Change Password
You need to provide the new password when changing the username.

Password
Optional - as above, enter your password if you use authenticated SMTP.

or

JNDI Location

JNDI Location
The JNDI location of a javax.mail.Session object, which has already been set up in JIRA's application server.

Currently emails are no longer being sent and the failed notifications can be seen in the Mail Error Queue.

What is the likely cause of the failure?

- A. Email volume has increased and the Timeout is too low.
- B. The SMTP password has expired.
- C. The user jira has no valid Jira license.
- D. The database and/or server disk is full.
- E. The Jira license has expired.

Answer: E

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