



# Avaya

## 7495X Exam

### Avaya Oceana™ Solution Integration Exam

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## Version: 8.0

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### Question: 1

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Which snap-in provides a single Interface through which client components can manage and retrieve customer Information from Context Store, Multimedia Database and CRM?

- A. OceanaCoreDataService Snap-In
- B. ContactCenterService Snap-In
- C. CustomerManagement Snap-In
- D. Customer Journey Service Snap-In

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**Answer: B**

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### Question: 2

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AVA is required for providing which two integrations for Avaya Oceana® 3.5 solution? (Choose two.)

- A. Avaya Chatbot
- B. Avaya Mobile Video
- C. Webchat
- D. SMS
- E. Social Media

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**Answer: AC**

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### Question: 3

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Which snap in is required for implementing POM in an Avaya Oceana® solution?

- A. ORCRestService
- B. AgentControllerService
- C. AutomationController
- D. OBService

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**Answer: C**

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### Question: 4

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For the implementation of an Avaya Mobile Video solution, which two additional components are required? (Choose two.)

- A. Avaya Aura® Web Gateway
- B. Avaya Mobile Video Gateway
- C. Avaya Aura® Media Server
- D. Equinox Management Server
- E. Avaya Aura® Session Manager

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**Answer: A, D**

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**Question: 5**

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While deploying the Avaya Oceana® solution. It is recommended that the customer provide an external Data Mart (EDM) database for Context Store.

Which three databases are support for EDM deployment? (Choose three.)

- A. Sybase
- B. Informix
- C. Microsoft SQL Server
- D. PostgreSQL
- E. Oracle Database

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**Answer: C, D**

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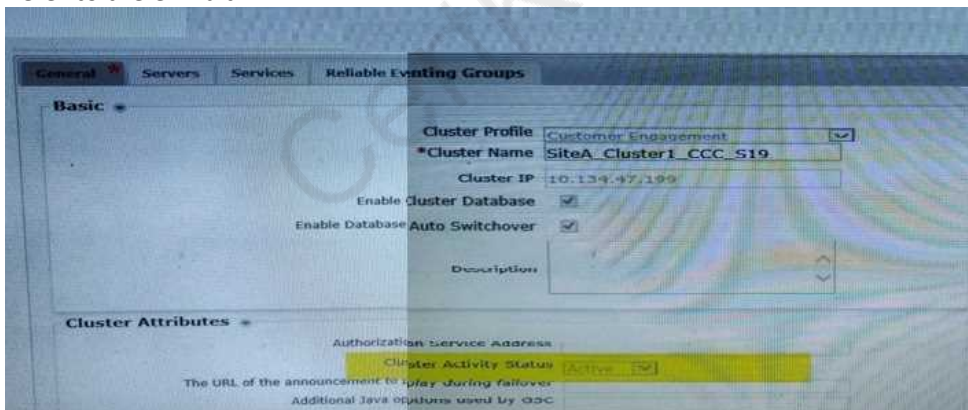


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**Question: 6**

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Refer to the exhibit.



A customer has Data Center 1 (DC1) and they would like to implement Data a Center 2 (DC2) as the DR solution.

While deploying the Avaya Oceana® DR solution, which two configuration Items are applicable to the DR site? (Choose two.)

- A. The Breeze™ clusters on DC2 must be set to "Accept new Service" mode through System Manager.
- B. The Breeze™ clusters on DC2 set as "Active" using the cluster attributes within System Manager.
- C. The Breeze™ clusters on DC1 must be set as 'Standby' using the cluster attributes within System Manager.

- D. The Breeze\*" clusters on DC2 set as 'Standby' using the cluster attributes within System Manager.
- E. The Breeze"" clusters on DC2 must be set to "Deny now Service" mode through ii Manager.

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**Answer: CE**

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**Question: 7**

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A customer's recommendation is to use secure communication between all the components involved in the Avaya Oceana® solution.

After enabling secure communication for a cluster, which additional configuration parameter needs to be updated for the cluster?

- A. Cluster Profile
- B. Cluster Group
- C. Cluster IP
- D. Cluster Fully Qualified Domain Name

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**Answer: B**

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