



Avaya

7004 Exam

Avaya Communication Server 1000 for Avaya Aura® Maintenance Exam

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Question: 1

Click the Exhibit button.

| Intercept Treatments Options | | | | | | |
|------------------------------|----------------------------------|----------------|----------------|----------------|----------------|------------|
| | Condition * | Station | Attendant | Tie Trunk | Non Tie | Plan Route |
| 1 | Access denied | Overflow tone | Overflow tone | Overflow tone | Attendant | |
| 2 | Call to a lockout set | Busy tone | Busy tone | Busy tone | Busy tone | |
| 3 | Call to vacant number | Attendant | Overflow tone | Overflow tone | Attendant | |
| 4 | Calls to listed directory number | Not applicable | Overflow tone | Not applicable | Not applicable | |
| 5 | Invalid NARS/BARS call | Overflow tone | Overflow tone | Overflow tone | Attendant | |
| 6 | Maintenance busy numbers | Overflow tone | Overflow tone | Overflow tone | Attendant | |
| 7 | MFC call to vacant number | Overflow tone | Overflow tone | Overflow tone | Attendant | |
| 8 | MFC call to vacant office | Overflow tone | Overflow tone | Overflow tone | Attendant | |
| 9 | MFC congestion | Overflow tone | Overflow tone | Overflow tone | Attendant | |
| 10 | NARS/BARS blocked calls | Overflow tone | Overflow tone | Overflow tone | Attendant | |
| 11 | NARS/BARS invalid translation | Overflow tone | Overflow tone | Overflow tone | Attendant | |
| 12 | NARS/BARS restricted calls | Overflow tone | Overflow tone | Overflow tone | Attendant | |
| 13 | Redirection count limit exceeded | Attendant | Overflow tone | Attendant | Attendant | |
| 14 | Restricted call | Overflow tone | Not applicable | Overflow tone | Not applicable | |

A customer has asked if the Communication Server 1000 RIs. 7 x system can route anyone that dial an unassigned number in the customer’s DID range to the Attendant. In reviewing the current configuration as shown in the exhibit, what do you conclude? (Choose two)

- A. only internal station users are routing to the Attendant
- B. internal station users and non tie line users are routing to the Attendant
- C. all caller types are receiving an overflow tone
- D. NET_DATA Attendant and tie trunk users are receiving an overflow tone

Answer: B

Question: 2

A customer has deployed a Communication Server 1000 RIs. 7 x system at their site. Their sales department is expanding and you have been asked to add Ave new telephones with the same capabilities as the existing telephones in the department. Which programming command should you use to complete this task?

- A. Move to DN
- B. Move from TN
- C. Copy from DN
- D. Copy from TN

Answer: D

Question: 3

For a situation where you use the CDP feature at a switch equipped with the MARS software package, which statement are correct? (Choose two)

- A. Use steering codes for CDP calls that are the same as the assigned NARS Access Codes.
- B. Use steering codes for CDP calls that are distinct from those assigned NARS Access Codes.
- C. You can integrate CDP numbers with the NARS Uniform Dialing Plan (UDP).
- D. You cannot share Route Lists, Digit Manipulation tables and Time-of-Day schedule with NARS.

Answer: B, C

Question: 4

A customer has a Communication Server 1000 RIs. 7 x system at their site. You have been asked to add the Call Pickup feature to the ten IP telephones in the sales department. The customer wants to be sure active calls are not lost when the change are made. Which Phones Configuration feature can be enabled allowed you to ensure changes to the telephones are not transmitted to the call server until the telephone is not busy?

- A. Bulk change
- B. Courtesy change
- C. Group change
- D. Template change

Answer: B

Question: 5

Click the Exhibit button.

| |
|---|
| RLI 2 |
| ENTR 0 |
| ROUT 3 |
| TOD 0 OFF 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON |
| CNV NO |
| EXP NO |
| FRL 1 |
| DMI 2 |
| FCI 2 |
| ENTR 1 |
| ROUTE 1 |
| TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON |
| CNV NO |
| EXP NO |
| FRL 3 |
| DMI 0 |
| FCI 0 |
| ENTR 2 |
| ROUT 0 |
| TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON |
| CNV NO |
| EXP YES |
| FRL 3 |
| DMI 0 |
| FCI 0 |
| ENTR 3 |
| ROUT 0 |
| TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON |
| CNV NO |
| EXP YES |
| FRL 5 |
| DMI 0 |
| FCI 0 |

Given the customer Route List index shown in the exhibit, what is the first expensive route that a call placed on that RLI could take?

- A. Entry 0
- B. Entry 1
- C. Entry 2
- D. Entry 3

Answer: C

Question: 6

Click the Exhibit button.

| TRAN | AC1 | RLI 4 | RLI 2 | RLI 3 | RLI 9 |
|------|---------|--|--|---|--|
| NPA | 1912 | ENTR 0 ROUT 2 TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON | ENTR 0 ROUT 5 TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON | ENTR 0 ROUTE 5 TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON | ENTR 0 ROUT 4 TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON |
| RLI | 4 | CNV NO EXP NO FRL 3 DMI 0 FCI 0 OHQ NO CBQ NO | CNV NO EXP NO FRL 3 DMI 0 FCI 0 OHQ NO CBQ NO | CNV NO EXP NO FRL 1 DMI 2 FCI 1 OHQ NO CBQ NO | CNV NO EXP NO FRL 1 DMI 0 FCI 0 OHQ NO CBQ NO |
| SDRR | NONE | | | | |
| ITEI | NONE | | | | |
| NPA | 1914 | ENTR 1 ROUT 0 TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON | ENTR 1 MFR 0 | ENTR 1 ROUTE 1 TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON | ENTR 1 ROUT 2 TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON |
| RLI | 3 | CNV NO EXP YES FRL 3 DMI 0 FCI 0 OHQ NO CBQ NO | ENTR 1 ROUT 1 TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON | CNV NO EXP NO FRL 3 DMI 0 FCI 0 OHQ NO CBQ NO | CNV NO EXP NO FRL 3 DMI 0 FCI 0 OHQ NO CBQ NO |
| SDRR | NONE | | | | |
| ITEI | NONE | | | | |
| NPA | 1717 | | ENTR 2 ROUT 0 TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON | ENTR 2 ROUT 0 TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON | ENTR 2 ROUT 0 TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON |
| RLI | 9 | | CNV NO EXP YES FRL 3 DMI 0 FCI 0 OHQ NO CBQ NO | CNV NO EXP YES FRL 3 DMI 0 FCI 0 OHQ NO CBQ NO | CNV NO EXP YES FRL 3 DMI 0 FCI 0 OHQ NO CBQ NO |
| DENY | 39680 | | | | |
| DENY | 39681 | | | | |
| DID | 5344000 | | | | |
| NPA | 1814 | | ENTR 2 ROUT 0 TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON | CNV NO EXP YES FRL 3 DMI 0 FCI 0 OHQ NO CBQ NO | CNV NO EXP YES FRL 3 DMI 0 FCI 0 OHQ NO CBQ NO |
| RLI | 4 | | CNV NO EXP YES FRL 3 DMI 0 FCI 0 OHQ NO CBQ NO | | |
| SDRR | NONE | | | | |
| ITEI | NONE | | | | |
| NPA | 1609 | | ENTR 2 ROUT 0 TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON | | |
| RLI | 2 | | CNV NO EXP YES FRL 3 DMI 0 FCI 0 OHQ NO CBQ NO | | |
| DID | 53330 | | | | |
| ITEI | NONE | | | | |

Given the customer's programmed database shown in the exhibit and AC 1 = 9, over which RLI will a call placed to 9-1-912-534-2222 complete?

- A. RLI 9
- B. RLI 4
- C. RLI 3
- D. RLI 2
- E. call will not complete as dialed

Answer: B

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