



**Cisco**

**650-251**

*LCSAUC Cisco Lifecycle Services Advanced IP Communications*

**Answer: B**

**QUESTION: 38**

Which statement describes the business requirements development service component in the Cisco Unified Communications prepare phase?

- A. It analyzes the customer business requirements and recommends an appropriate Cisco Unified Communications solution to meet business requirements.
- B. It identifies and documents the appropriate end-user training needed for the customer.
- C. It assess and documents the business requirements for end-user service delivery.
- D. It identifies the customer business requirements to match a model Cisco Unified Communications solution.

**Answer: C**

**QUESTION: 39**

Which phase sequence represents the Cisco Lifecycle Services approach for Cisco Unified Communications?

- A. Presale, Plan, Develop, Deploy, Operate, and Maintain
- B. Prepare, Plan, Design, Implement, Operate, and Optimize
- C. Initiate, Plan, Analysis, Design, Develop, and Operate
- D. Analysis, Design, Deploy, Implement, Verify, Implement, and Operate

**Answer: B**

**QUESTION: 40**

After successful implementation and handoff of a project, which Cisco Lifecycle Services phase describes the post-project support activities?

- A. Maintain
- B. Implement
- C. Plan
- D. Operate

**Answer: B**

**QUESTION: 41**

Which of these statements most accurately describes the technology strategy development service component in the Cisco Unified Communications prepare phase?

- A. It compares the Cisco Unified Communications solution systems functions and features to the customer operations.
- B. It analyzes the customer business requirements and recommends an appropriate Cisco Unified Communications solution to meet business requirements.
- C. It assesses and documents the business requirements for end-user service delivery.
- D. It identifies the customer business requirements to match a model Cisco Unified Communications solution.

**Answer:** B

**QUESTION:** 42

Which two service components are part of the Cisco Unified Communications plan phase? Select two.

- A. Account Planning
- B. Site Readiness Assessment
- C. Operations Readiness Assessment
- D. Proof of concept
- E. Proposal Development

**Answer:** B, C

**QUESTION:** 43

In the design phase, which service component includes developing and documenting the custom specifications for Cisco Unified Communications Contact Center?

- A. Application Development
- B. Staging Plan Development
- C. Detailed Design Development
- D. Implementation Plan Development

**Answer:** A

**QUESTION:** 44

Which service components in the plan phase includes developing and executing a project management program and managing information, resources, and change control?

- A. Preparing Project Kickoff
- B. Design Project Kickoff
- C. Implementation Project Kickoff
- D. Planning Project Kickoff

**Answer:** D

**QUESTION:** 45

Which two activities are included in the operations implementation service component in the Cisco Unified Communications implementation phase? Select two.

- A. Develop an Implementation-Ready Operations Plan
- B. Develop Operational Processes and Procedures
- C. Execute the Staging Test Plan and Acceptance Test Subset
- D. Install and Configure a Network Management System

**Answer:** B, D

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