



**Cisco**

**646-590**

*Cisco Lifecycle Services Advanced Wireless (LCSAWLAN)*

- E. Operations Readiness Assessment
- F. Security Assessment

**Answer:** C,D,F

**QUESTION:** 110

Which of these groups of service components occurs in the prepare phase?

- A. System Requirements Validation, WLAN Wired Network Integration Assessment, Operations Readiness Assessment
- B. Proposal Development, Customer Education, Services Assurance
- C. Security Assessment, Security Administration, Staging Plan Development
- D. High Level Design, Proof of Concept, Technology Strategy Development

**Answer:** D

**QUESTION:** 111

"Assessing the existing network infrastructure to support the proposed WLAN system" is an activity conducted as part of which service component in the plan phase?

- A. Solution Implementation
- B. WLAN Wired Network Integration Assessment
- C. Detailed Design Development
- D. Account Planning
- E. Operations Readiness Assessment

**Answer:** B

**QUESTION:** 112

Considering all technologies, including WLAN, which of these best describes services stacks in the Cisco Lifecycle Services approach?

- A. the required set of services needed to successfully deploy and support Cisco Advanced Technologies

- B. the identification of Cisco Advanced Technologies to best support business requirements and objectives
- C. the minimum set of services that a customer needs to successfully deploy and operate a Cisco technology or solution
- D. optional services that increase the likelihood of successful advanced technology deployment
- E. the minimum set of services required to operate and optimize Cisco Advanced Technologies

**Answer:** C

**QUESTION:** 113

Which two customer needs does the service component System Acceptance Testing cover? (Choose two.)

- A. Regulatory Compliance of WLAN System
- B. WLAN Ready for Production Network Traffic
- C. Satisfaction of the Customer With the WLAN Integration
- D. Establishment of Network Connectivity over the WLAN
- E. Verification of Solution Requirement of Customer With Delivered WLAN System

**Answer:** B,E

**QUESTION:** 114

Which three of these tasks occur in Incident Management? (Choose three.)

- A. Devise and Recommend Workaround Solution if Means of Resolving Is Unknown
- B. Populate Ongoing Support Handoff Kit
- C. Establish Escalation Notification Plan
- D. Correlate and Analyze Symptoms To Determine Probable Cause
- E. Gather Symptom Information Including Traces, Logs, and Events
- F. Define Service Level Requirements and Priority for Each Device

**Answer:** A,D,E

**QUESTION: 115**

Which of these activities describes one of the tasks for completing a WLAN Wired Network Integration Assessment in the plan phase?

- A. Develop Application Readiness Assessment Report for Every Component or Subsystem, To Include Current Configuration, Configuration Best Practices, and Error Prevention
- B. Perform Availability Analysis To Identify Potential Infrastructure Design and Configuration Issues that Could Affect the Network Resiliency and Availability
- C. Identify Potential Interference Sources in the Designated Band
- D. Gather Information About the Network, Existing Security Policy, and Security Architecture for the Wired and WLAN Network
- E. Verify Information Regarding Processes, Procedures, and Systems Used To Deliver Operational and Network Management

**Answer: B**

**QUESTION: 116**

Leveraging Lifecycle Services may help an account manager in which three of these ways? (Choose three.)

- A. Establish credibility with the customer.
- B. Rely more frequently on direct assistance from Cisco.
- C. Provide a step-by-step approach to successfully sell, deploy, and support a Cisco technology solution.
- D. Improve discount levels.
- E. Build customer confidence in the ability of the partner to successfully implement a technology solution.
- F. Offload post-sales support issues.

**Answer: A,C,E**

**QUESTION: 117**

The Low Level Design and the Site Readiness Assessment report represent two of several documents which are important for completing which two key activities for the Implementation Plan Development service component? (Choose two.)

- A. Develop Operational Methods and Procedures for the WLAN System
- B. Collect and Verify Solution Acceptance Requirements
- C. Collect and Verify Site-Specific Implementation Requirements
- D. Create a Site-Specific Network Implementation Plan
- E. Develop a Plan To Implement New Operational Processes
- F. Develop Systems Acceptance Test Plan

**Answer:** C,D

**QUESTION:** 118

Systems Engineers should possess which three of these recommended skills related to Lifecycle Services? (Choose three.)

- A. Account Prospecting
- B. Understanding How To Assess and Document a Wireless Network Topology
- C. Ensure that Post-Implementation Operational Goals are Met
- D. Preparation of Proposals and Business Cases
- E. Ensure Regular Software Updates on Existing Network Infrastructure
- F. Identification of Technical and Business Requirements and Mapping to Wireless Technologies and Applications

**Answer:** B,D,F

**QUESTION:** 119

Which three tasks are executed in the Service Assurance service component within the operate phase? (Choose three.)

- A. Review Remediation Plan from Operational Assessment
- B. Send Internal and External Surveys
- C. Produce Service Level Reporting
- D. Prepare a Service Readiness Report
- E. Record and Classify Requests for Change
- F. Analyze Process Exceptions

**Answer:** B,C,F

**QUESTION:** 120

DRAG DROP

Your boss at , Mrs. Troytec, is interested in the implement phase. Put the activities in the correct order of execution.

Steps, Select from these	Steps, place here
Kickoff Meeting	Place first step here
Develop Project Management Plan	Place second step, if any, here
Internal Kickoff Meeting	Place third step, if any, here
Develop Communications Plan	Place fourth step, if any, here
Develop Escalation Plan	Place fifth step, if any, here

**Answer:**

Steps, place here
Develop Project Management Plan
Develop Escalation Plan
Develop Communications Plan
Internal Kickoff Meeting
Kickoff Meeting

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