

Cisco

646-228

Lifecycle Services Advanced IP Communications (LSAIPC)

# **QUESTION:** 48

One of the tasks within the Business Case Alignment service component is Analyze and Document Hard Dollar, Productivity and Business Initiative Gains. Which section of the Optimization Report should contain this information?

- A. Logical-Level Functionality Section
- B. Departmental Initiatives Section
- C. ROI Analysis Initiatives Section
- D. Gap Analysis Section
- E. User Absorption Section

**Answer:** C

**QUESTION:** 49

Drop

Perform Application Assessment Gap Analysis	Network Readiness Assessment activities
Data and Voice Infrastructure Site Surveys	
Perform Voice and Data Gap Analysis	
Onsite Operational Assessment	
Call Processing Assessment	
Security Analysis	
Traffic Analysis	

**Answer:** 

# Drag and drop five Network Readiness Assessment activities from the left to the right column. Perform Application Assessment Gap Analysis Data and Voice Infrastructure Site Surveys Perform Voice and Data Gap Analysis Onsite Operational Assessment Call Processing Assessment Security Analysis Traffic Analysis Circuit Analysis Circuit Analysis

# **QUESTION: 50**

Upon which critical tool do the identify incident and identify problem activities rely?

- A. Trouble Ticketing System
- B. Continuous Improvement Plan
- C. Performance and Event Monitor
- D. Operations Incentive Program Tool

### **Answer:** A

# **QUESTION:** 51

In the implement phase, the define project visibility progress reports and procedures task is accomplished by using two templates and/or tools. The progress report is one. What is the other template or tool that is used in the task?

- A. Operations Incentive Program Tool
- B. Communications Plan
- C. Ongoing Support Handoff Kit
- D. Bill of Materials
- E. Design Kickoff Agenda

### **Answer:** B

### **QUESTION:** 52

# Drop

System Acceptance Test Plan Development	Project activity 1
Collect and Verify Requirements	Project activity 2
Implementation Plan Development	Project activity 3
	Project activity 4
Ongoing Support Handoff	Project activity 5
Network Readiness Assessment	Project activity 6
Business Requirements Workshop	Project activity 7
Host Design Workshop	Project activity 8
	Project activity 9
Perform Staff Training	Project activity 10

# **Answer:**

# Drag and drop each activity in the left column in sequential order of the flow of activities within a project timeline. System Acceptance Test Plan Development Business Requirements Workshop Produce High Level Design Collect and Verify Requirements Collect and Verify Requirements Implementation Plan Development Network Readiness Assessment Ongoing Support Handoff Host Design Workshop Network Readiness Assessment Implementation Plan Development Business Requirements Workshop System Acceptance Test Plan Development Install Components of the IPC Solution Host Design Workshop Ongoing Support Handoff Perform Staff Training Perform Staff Training Produce High Level Design Install Components of the IPC Solution

# **QUESTION: 53**

Which template or tool is used for each task in performing a Network Readiness Assessment on data and voice infrastructure activity?

- A. Capacity Indicators
- B. Site Survey
- C. Validation Survey
- D. Installation Guide
- E. Opportunity Incentive Tool

### **Answer:** B

### **QUESTION: 54**

Informal basic training is conducted for helpdesk, admin, operations staff and end users. Which two templates will help to accomplish this task? (Choose two.)

- A. Staff Training Template
- B. WLAN Assessment Report
- C. End User Training Template
- D. Executive Interview Template
- E. Change Management Process Template
- F. Network Ready For Use Template

# **Answer:** A, C

## **QUESTION: 55**

Within the operate phase, which two tasks are contained in both the track events and report on system and the notify and escalate incidents activities? (Choose two.)

- A. Define Work Breakdown Structure
- B. Log Network Events
- C. Perform Device Discovery
- D. Record Events as Incidents within a Ticketing System
- E. Have Customer Sign Operational Support Letter of Understanding
- F. Send Electronic Notification of Events Automatically

Answer: B, D

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