CERTKILLERS

Cisco

642-104

Unified Communication for System Engineers

C. All clients using Windows 2000 must have local administrative rights on their machines in order for VMO to work.
D. All clients must upgrade to Outlook 2000 to use VMO 4.0.

Answer: C

QUESTION: 207
What is the proper sequence for installing software on the Cisco Unity server in a 16 Port voice- mail only configuration?

A. Windows 2000
Cisco Unity Preparation Assistant (CUSPA) SQL2000
Microsoft Exchange
Cisco Unity Installation and Configuration Assistant (CUICA)
B. Windows 2000
MSDE
Cisco Unity System Preparation Assistant (CUSPA) Exchange System Management Tools
Cisco Unity Installation and Configuration Assistant (CUICA)
C. Windows 2000
SQL2000
Cisco Unity System Preparation Assistant (CUSPA) Forest Prep
Microsoft Exchange
Cisco Unity Installation and Configuration Assistant (CUICA)
D. Windows 2000
MSDE
Cisco Unity System Preparation Assistant (CUSPA) Forest Prep and DomainPrep
Microsoft Exchange
AD Schema Extension
Cisco Unity Installation and Configuration Assistant (CUICA)

Answer: D

QUESTION: 208
You are configuring a Cisco Unity Unified Messaging system to communicate with a non-Cisco voice-mail system that uses the AMIS protocol. As a part of your work, you use the Configuration Manager utility. When you press the Create AMIS Account button, what has been created?

A. the UOmni account and mailbox
B. the UAMIS account and mailbox
C. the AMIS account and AMISIn and AMISOut mailboxes
D. the AMIS account and mailbox

Answer: B

QUESTION: 209
What is the correct procedure for adding a new a subscriber on a Cisco Unity for Domino system?

A. You create the subscriber through the Cisco Unity System Administrator and Cisco Unity creates the Domino account.
B. You confirm the person has a Domino account and import them into Cisco Unity through the Cisco Unity System Administrator.
C. You confirm your Cisco Unity System Administrator Account has the correct class of service rights to add accounts in Domino.
D. You confirm the Cisco Unity For Domino connector is functioning and create the subscriber through the Cisco Unity System Administrator

Answer: B

QUESTION: 210
Your client would like to be able to back up and restore the entire Cisco Unity server, including the operating system and SQL database, in case of a catastrophic failure of the Cisco Unity server. Which Cisco Unity or third-party utility would you tell them to use?

A. Cisco Unity Disaster Recovery Backup and Restore utilities
B. Symantec/Veritas Backup Exec
C. Cisco Unity Disaster Recovery Backup and Restore utilities with full backup options selected
D. Cisco Unity Database Recovery tool

Answer: C

QUESTION: 211

As the administrator of a Cisco Unity messaging system, you have been asked to provide information on the number and length of call placed by the Unity system to subscribers for message notification during the past seven days. Which report do you run to accomplish this task?

A. Outcall Billing
B. Notification Billing
C. Transfer Call Billing
D. Subscriber Message Activity

Answer: A

QUESTION: 212
Microsoft recently released a new service pack for Exchange 2000. Your client wants to install it on the Cisco Unity server now. How would you respond to your client's request?

A. Microsoft Exchange software is prequalified for the Cisco Unity server and the client should install the service pack.
B. You will check with Cisco TAC to see whether the service pack is supported for use with the Cisco Unity server
C. The new service pack will be sent by Cisco Systems for installation on the Cisco Unity server.
D. You will check with Microsoft to confirm that the service pack will function in a unified messaging environment

Answer: B

QUESTION: 213
In an Exchange 2000 environment, which method does Cisco Unity use to send voice mail to other Cisco Unity servers in the same Exchange routing group?

A. Cisco Unity cannot deliver voice mail to other servers.
B. Cisco Unity sends voice mail directly to the SMTP connector and the SMTP connector delivers these to the remote Cisco Unity server.
C. Cisco Unity delivers voice mail from the local information store through the Unity Internet Voice Gateway and then SMTP is used to transport the voice mail to the remote Cisco Unity server.

D. Cisco Unity delivers voice mail from the local information store through the X.400 gateway and then through the Cisco Unity Voice Connector. The voice mail is then passed off to the SMTP gateway for delivery to the remote Cisco Unity server.

Answer: B

QUESTION: 214
A new Cisco Unity subscriber notifies the administrator that MWIs are not being turned on or off at their telephone. On further investigation, the subscriber notes that on occasion, the MWI light on the phone flashes briefly and then goes out again. What is the most likely cause of the problem?

A. The MWI light on the telephone has a broken contact.
B. There are not enough ports dedicated to turning MWIs on and off.
C. The MWI codes listed in the Unity Telephony Integration Manager (UTIM) are incorrect
D. The user has set up a rule in their Outlook Inbox that moves all voice mail to another folder.

Answer: D

QUESTION: 215
You have two Cisco Unity servers within one organization. The PBXs they are using are not networked and they do not have overlapping dial plans. Your customer has requested that subscribers be able to address messages to subscribers homed on either Cisco Unity server. What do you need to do on the default location on both servers?

A. configure the profile of the Primary Location ID
B. configure a Delivery Location ID and the Subscriber Search field
C. set the subscriber search to search the entire directory and Primary Location ID
D. set the subscriber search to global address list and configure the Primary Location ID

Answer: D

QUESTION: 216
Your customer's telephone system vendor has changed the message waiting codes on your customer's circuit-switched telephone system. Message waiting lamps are no longer

being lit when a subscriber has a new voice-mail message in Cisco Unity. What would you use to set the new lamp codes in Cisco Unity?

A. Integration page of Cisco Unity System Administration screens
B. Switch Integration utility
C. Edit Switch utility
D. Telephone Integration Monitor

Answer: C

QUESTION: 217
The Cisco Unity db Walker utility can test for all of these items except:

A. broken call handler "links"
B. orphaned call handlers
C. an inbox that exceeds message store limits
D. empty Private Distribution lists

Answer: C

QUESTION: 218
Your customer wants you to install a Cisco Unity for Domino unified messaging system. The client workstations are a mix of Windows 2000 and Windows XP machines. Which two software applications must be installed on the client workstations or message store servers so that the client is able to access the messages? (Choose two.)

A. Lotus Notes 5.0.9
B. Domino Unified Communication services 1.2
C. Internet Explorer 5.5 Service Pack 2
D. Lotus Notes 5.0.11
E. Domino Unified Communication services 1.1
F. Internet Explorer 6.0 Service Pack 1

Answer: B, D

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