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Question: 1

DRAG DROP

How should an administrator configure the components on the left in order to inventory computers that are connected only through the Internet?

Drag and drop the components on the left into the correct zones on the right.

Components

External DMZ Internal

Microsoft SQL Server database

Notification Server

Deployment Site Server

Software Deployment Server

Firewall

Internet Gateway Server

Linux Server

Windows desktop computer

Answer:

Windows Desktop Computer – Firewall – Internet Gateway Server – Firewall Notification Server

Question: 2

Which two (2) fields are essential to tracking assets when creating a warranty contract in IT Management Suite 8.1? (Select two.)

- A. Contract's Assigned User
- B. Covered Hardware
- C. Contract's Location
- D. Start and End Date
- E. Internal Reference

Answer: B, D

Question: 3

An administrator has been notified that a new office location will be opening within a few weeks. The office is a large site that will have 8,000 managed endpoints. The data center is located in Lindon, Utah and the office is located in Houston, Texas.

What is the minimum number of site servers needed to support the new office location?

- A. Four site servers
- B. Two site servers
- C. One site server
- D. Three site servers

Answer: B

Question: 4

An administrator needs to ensure the following functionality for managed computers in an IT Management Suite 8.1 environment:

- Monitoring hardware and software
- Scheduling software installations and file updates
- Collecting basic inventory information
- Managing policies and packages

Which components work together to provide this functionality for managed computers?

- A. Notification Server and Symantec Management Agent
- B. Symantec Management Console and Internet Gateway
- C. Symantec Management Console and Symantec Management Agent
- D. Notification Server and Internet Gateway

Answer: A

Question: 5

How can an administrator achieve greater efficiency and consistency when deploying multiple Managed Software Delivery policies to endpoints?

- A. Configure and run the Software Portal Settings policy to update existing Managed Software Delivery policies with default settings
- B. Configure the Software Catalog Item task to specify standardized settings for newly created Managed Software Delivery policies
- C. Update the Managed Delivery Settings policy to define standard default settings for new Managed Delivery policies
- D. Enable the Software Product Recalculation Schedule task to update existing Managed Software

Delivery policies with predefined settings

Answer: C

Question: 6

An administrator needs to quickly deploy Windows 7 to several new computers without pre-configured operating systems. The administrator decides to use an existing Ghost image since the necessary drivers have already been added to the Deploy Anywhere database. The Network Boot Services configuration is set to respond only to known computers. How should the administrator proceed?

- A. Configure NBS to respond to a known list of MAC addresses and deploy the images only to the new systems
- B. Deploy an Automation Folder to the new computers to prepare them for imaging
- C. Import the list of new computers into the Management Console and assign an imaging task
- D. Use an Initial Deployment Event to distribute the image as the computers boot to the network

Answer: A

Question: 7

DRAG DROP

Which are the three Resource Model components?

Drag and drop the Resource Model components to the right side of the screen.

| | | |
|---------------------------|----------------------|--|
| Data Class | Resource Association | <p>Resource Model components</p> <div style="border: 1px dashed gray; height: 150px; width: 100%; margin-top: 20px;"></div> |
| Resource Association Type | Users | |
| Hardware Resource | Resource Location | |
| Sites | Subnets | |
| Package | Software Resource | |

Answer:

Resource Association Type - Data Class – Resource Association

Question: 8

Which component of IT Management Suite 8.1 can an administrator use for management of both Windows and Mac OS X based computers?

- A. Deployment Solution
- B. Monitor Solution
- C. Workspace Virtualization
- D. Real Time System Manager

Answer: D

Question: 9

DRAG DROP

Which function does each IT Management Suite 8.1 component perform?

Match the components on the left to the correct function on the right by clicking on the component and dragging it to the appropriate function.

| Component | Function |
|-------------------------------|--|
| SQL Analysis Services | Provides a database for OLAP reporting |
| Notification Server | Presents business level reports |
| SQL Database Services | Provides a framework for IT Management Suite 8.1 functionality |
| Symantec Installation Manager | Allows for the management of licenses |
| Site Server | Communicates with the endpoints and the management server |
| Symantec Management Agent | Facilitates communication with the management server |
| SQL Reporting Services | Hosts the Symantec CMDB |

Answer:

SQL Analysis Services - Provides a database for OLAP reporting

Notification Server – Provides a framework for ITMS 8.1 functionality

SQL Database services - Host the Symantec CMDB

Symantec Installation Manager – Allows for the management of the licenses

Site Server – Communicates with the endpoints and the management server

Symantec Management Agent – Facilitates communication with the management server

SQL Reporting Services – Presents business level reports

Question: 10

A corporate president has decided to centralize management of operating system updates after a virus spread through the corporate network. The president requires the ability to create reports about which updates have been deployed, which updates are still needed, and other information that will demonstrate the security of the network.

Which two (2) features of IT Management Suite 8.1 provide all of the required functionality? (Select two.)

- A. IT Analytics
- B. Patch Management Solution
- C. Software Management Solution
- D. Inventory Solution
- E. Monitor Solution

Answer: B, D

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