

Oracle

1Z0-562 Exam

Oracle Utilities Customer Care and Billing 2 Essentials Exam

Thank you for Downloading 1Z0-562 exam PDF Demo

You can Buy Latest 1Z0-562 Full Version Download

https://www.certkillers.net/Exam/1Z0-562

Version: 8.0

Question: 1	Question:	1
-------------	-----------	---

Which four entities does the Application Viewer allow you to view? (Choose four.)

- A. Algorithms
- B. Database Tables
- C. Maintenance Objects
- D. COBOL Programs
- E. Service Scripts

Answer: A,B,C,E	

Question: 2

What correctly describes the order in which algorithms, if plugged in, are executed when a bill changes from the "Pending" state to the "Complete" state? (Choose the best answer.)

- A. Customer Class Pre-Bill Completion; Customer Class Bill Completion; Service Agreement Type Pre-Bill Completion; Service Agreement Type Post-Bill Completion
- B. Customer Class Pre-Bill Completion; Service Agreement Type Pre-Bill Completion; Customer Class Bill Completion; Service Agreement Type Bill Completion; Customer Class Post-Bill Completion
- C. Service Agreement Type Pre-Bill Completion; Customer Class Pre-Bill Completion; Service Agreement Type Bill Completion; Customer Class Bill Completion; Customer Class Post-Bill Completion
- D. Service Agreement Type Pre-Bill Completion; Service Agreement Type Bill Completion; Customer Class Pre-Bill Completion; Customer Class Bill Completion; Customer Class Post-Bill Completion
- E. Service Agreement Type Pre-Bill Completion; Customer Class Pre-Bill Completion; Service Agreement Type Bill Completion; Customer Class Bill Completion; Service Agreement Type Post-Bill Completion; Customer Class Post-Bill Completion

|--|

Question: 3

A service agreement's Primary Rate Schedule is linked to two Sub Rates. (Choose the best answer.) A bill segment is created for the service agreement for the period January 1, 2010 to February 1, 2010.

The Primary Rate Schedule has a rate version effective on January 1, 2009 and another effective on January 15, 2010.

How many bill calculation headers will be created for the bill segment?

A. one B. two C. three D. four E. five	
	Answer: A
Question: 4	
Which entity defines the type of collection process to start based on and type of customer? (Choose the best answer.)	age of debt, amount of debt,
A. Customer Class	
B. Debt Class	
C. Collection Class	
D. Collection Class Control	
E. Collection Process Template	
	Answer: B
Question: 5	
Which three statements are correct for Adjustment Types? (Choose thr	ree.)
A. they control the valid Service Agreement Types that adjustments can B. they control whether a rate is to be called to calculate an adjustment	
C. they control how adjustments appear on bills	
D. they control the valid Adjustment Profiles that adjustment types can E. they can default an Adjustment Amount to adjustments	n belong to
	Answer: B,C,E
Reference:	

 $https://docs.oracle.com/cd/E18727_01/doc.121/e13623/T185673T185678.htm$

Question: 6

Field Activities of specific types can be created by the system automatically based on the type of work to be carried out, connection status of a service point, and the meter's installation and connection status. Which four processes are based on the above? (Choose four.)

- A. starting service
- B. disconnecting service
- C. testing a meter or item in the field

D. stopping service E. disconnect Warning
Answer: A, B, C, E
Question: 7
Which two plug-in spots allow additional logic to be implemented when a field activity is completed in the field? (Choose two.)
A. Field Activity Type – FA Completion Control B. Field Activity Type Profile – FA Completion Control C. Field Activity Remark - Activation D. Meter Reader Remark - Activation E. Installation – FA Additional Information
Answer: B,D
Reference: http://docs.oracle.com/cd/E61807_01/PDF/CCB_Administration_Guide_v2_5_0_0.pdf
Question: 8
At which level are Service Quantity Rules and Register Rules specified? (Choose the best answer.)
A. Rate Schedule B. Rate Version C. Rate Component D. Bill Segment Type E. Bill Factor
Answer: D

Reference:

 $https://docs.oracle.com/cd/E18733_01/pdf/E18367_V3_01.pdf$

Thank You for trying 1Z0-562 PDF Demo

To Buy Latest 1Z0-562 Full Version Download visit link below

https://www.certkillers.net/Exam/1Z0-562

Start Your 1Z0-562 Preparation

[Limited Time Offer] Use Coupon "CKNET" for Further discount on your purchase. Test your 1Z0-562 preparation with actual exam questions.